

# Product Certificate

Total Value: \$1,234 USD

resideo pro  
PERKS

**Contractor Company:** CR Worldwide

**Total Value:** \$1,234 USD

**Date Issued:** 01-15-2021

**Contractor Loyalty Number:** 76543210

**Certificate Number:** PC0123456789

**Date of Expiration:** 07-15-2021

**Thank you for being a Resideo Pro PERKS Loyalty Member.**

## CONTRACTOR INSTRUCTIONS:

This certificate is valid for the amount listed above towards the purchase of Resideo and/or Honeywell Home products, including Genesis cable. There will be no cash reimbursement nor points re-issued for any unspent certificate balance. This certificate expires 6 months from the date shown on certificate. Please note that all certificates will be verified at the time of redemption.

## DISTRIBUTOR INSTRUCTIONS:

For redemption eligibility, the following criteria must be met:

- The contractor's invoice date must be later than the date on this certificate.
- The invoice must show the total cost of the qualifying product(s) equal to or greater than the value of the certificate, excluding any tax, shipping or miscellaneous fees. It is your responsibility to invoice the Contractor for any amount greater than the value of this certificate.
- Your request to redeem a Product Certificate must be submitted online by the expiration date.

## HOW TO GET STARTED:

You will first need to set up your account so you can redeem Product Certificates.

Visit: <https://www.resideo.com/us/en/pro/resources/distributors/>

Step 1: Create your Resideo Pro Account.

Step 2: Register your Account for Access. Please Note: You will need to enter your Resideo Ship To# in the Master Account Number field. This number can be obtained from your Resideo Sales Rep, if unknown.

Once you have completed Steps 1 & 2, we will proceed with your account set up (which can take up to 48 hours). Once completed, you will be notified via email that you can start redeeming Product Certificates.

## HOW TO REDEEM PRODUCT CERTIFICATES:

Visit: <https://www.resideo.com/us/en/pro/resources/distributors/>

Step 1: Click on the "Already Registered?" button and then on the Redeem Product Certificate button.

Step 2: In the Certificate Code Checker window, enter the PC# and amount. Then, click "VERIFY".

Step 3: Click on "CLAIM" to complete the online claim form and upload the corresponding invoice.

Claims are processed on a weekly basis and, once finalized, a credit will be issued to your account within 14 business days.

Please Note:

- You will be prompted to login using your Resideo Pro Account details before accessing the site to redeem Product Certificates.
- You can see the history of your submitted claims (and the corresponding credit memo details) by clicking on the "My Claims" link in the sub-navigation bar.
- The site can only accept one (1) file upload per Product Certificate redemption. If you have multiple Contractor invoices, we recommend that you combine them into 1 file before uploading. However, additional documentation can also be sent to [proPERKS@resideo.com](mailto:proPERKS@resideo.com)

For any questions, please contact the Resideo Pro PERKS Team at: [proPERKS@resideo.com](mailto:proPERKS@resideo.com)

reference: 012345